

The UnitedHealthcare Asian Initiatives Team

*Nearly 30 years of caring,
customer-based support*

It is a UnitedHealthcare goal to help individuals live healthier lives, and for many years our Asian Initiatives team has been offering dedicated service assistance to the Asian-American community. We realize the importance of empowering our members with resources to help them better manage their health and make smart health care decisions. As health care continues to be increasingly complex, we would like the opportunity to put our years of experience to work for you.



With you every step of the way

We want to help ensure that you have easy access to health care providers, a range of affordable plan options from which to choose and understandable benefits information. To simplify your experience with us, we offer one-stop services—from pre-sale consultation to help you choose a health plan that meets your needs to after-sale member service, when we strive to support you so you can make informed choices about your health and health care benefits.

Working with the Asian Initiatives team

You'll be glad to know that we take great efforts to **simplify** processes and customer interaction with us, and we **personalize** our responses and information based on your preferences. We understand the unique needs of our Asian-American customers; we **care** about your health.

As a UnitedHealthcare customer, you can expect that the Asian Initiatives team will provide:

-  In-language member service and dedicated group service
-  Personal health insurance consultation services through our call centers and community-based retail locations
-  Materials and communications in various Asian languages
-  Culturally-relevant events and value-added programs
-  Health and wellness programs targeting specific needs of Asian-Americans
-  Extensive local and nationwide provider network, including thousands of linguistically- and culturally-competent providers



You're busy, so we want you to rely on our Asian Initiatives team for help with all of your health care benefits questions and needs. In addition to our medical benefit plans, we offer specialty benefits (dental, vision, life, disability), as well as a range of innovative plans for groups and individuals at different stages in life, including*:

- Medicare plans
- Medicaid plans
- Individual plans
- Employer-sponsored plans
- Employer Group Global Expatriate and Business Travel Medical Programs

*Plan availability varies by state

The more things change, the more you'll want support from a team that has experience and solutions



UnitedHealthcare Asian Resource Centers:

New York
161 Canal St., New York, NY 10013
35 E. Broadway, New York, NY 10002
136-02 Roosevelt Ave., Flushing, NY 11354
6402 8th Ave., Suite G107, Brooklyn, NY 11220
2343 86th St., Brooklyn, NY 11214

New Jersey
1715 Rt 27, Edison, NJ 08817
7 Broad Ave., Suite 301-A, Palisades Park, NJ 07650

California
9055 E. Las Tunas Dr., Suite 120, Temple City, CA 91780
2970 W. Olympic Blvd., Suite 102, Los Angeles, CA 90006
5832 Beach Blvd., Suite 112, Buena Park, CA 90621
4000 Barranca Pkwy., Suite 250, Irvine, CA 92604

Texas
10613 Bellaire Blvd., Suite A-250, Houston, TX 77072

Georgia
6035 Peachtree Rd., Suite C-213, Doraville, GA 30360

uhcasian.com



Customer Care Hotlines

Chinese: **1-800-801-1900**

South Asian: **1-800-250-5779**

TTY: **711**

Korean: **1-866-456-1340**

Vietnamese: **1-800-382-8265**

Monday – Friday, 9 a.m. – 5 p.m.

