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To whom it may concern:

Hi my name is Member's name not showing for privacy I currently  
Resident at Middlesex County in New Jersey.  
I lived together with my spouse; I have known  
Glenn Lee ever since she got us enrolled with  
United Healthcare. It has been more than 10 years,  
she helped my wife and I so much especially with  
specialist, provider that is in network, explana  
tion of benefit, medication instruction that is  
listed on my bottles and the perks that are offered  
to us by United Healthcare. Glenn Lee always  
treated us with kindness and respect. I know  
I have terrible memory and I have asked her about  
what is covered with my plan many times, she is  
always so patiently explained to me again and  
again. Glenn made many specialist appointment,  
pre screenin and surgery appointments for me  
because I don't who and where to go, also she  
Printed out maps for those location. She informed  
about special event that come up and encourage  
me to go. Beside appointment, she explains the  
exercise program and encouraged me to enroll.

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which I am so glad I did because the program gave me a exercise routine, Glenna also helped me with my OTC benefit, she listed what products I can use for and showed me how to order those products, even though I still ask her how to order every time, again she never lose her patient, she is the only person I can rely on with my medical insurance needs. She always make time for question no matter how simple I believe it may be, she is always so humble and honest with her answer and suggestion, I really don't know where I will be without her and United.

I appreciated Glenna Lee so much; she is just an amazing person. I hope United also appreciated has mention to me she really enjoy the resources her employer has given has to help all her Senior. For that I really wanted to thank United Healthcare for caring.

Please if you have any question you can call me sincerely, your loyal and appreciated customer

5/20/24